# FARM PACK MOTOR – THIRD PARTY FIRE AND THEFT COVER

Target Market Determination (TMD)

Effective Date: 26 November 2022

### About this document

This TMD applies to the **third party fire and theft cover** described in the Product Disclosure Statements listed in Appendix 1 (**PDSs**) that have been issued by Allianz Australia Insurance Limited ABN 15 000 122 850 AFS Licence No. 234708 (the **Issuer**).

The purpose of this TMD is to describe the class of customers for which the products described in the PDSs have been designed, having regard to the likely needs, objectives and financial situation of that class of customers. Examples used in this TMD are illustrative only, and are not intended to be exhaustive.

This TMD is not intended to provide any financial product advice, and does not consider any individual customer's personal needs, objectives or financial situation

This TMD does not replace the terms and conditions, and disclosures made, in the PDSs. A customer should refer to the applicable PDS before making a decision about a product.

A customer may fall within the target market described in this TMD, but may not meet the Issuer's underwriting criteria on application.

For further information on the Issuer's approach to the distribution and development of products for appropriate target markets, go to https://www.allianz.com.au.



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# A. Target Market

# Product description (including key attributes)

Main cover(s):	Third party fire and theft cover:
	This cover provides protection for:
	(a) the cost of the repairs to the vehicle being insured arising from loss or damage caused by a fire or if stolen (fire and theft cover); and
	(b) persons that drive, or are passengers in the vehicle being insured, to cover their liability for the death or bodily injury of another person and loss or damage to another person's property arising from the use of that vehicle (third party liability and property damage cover).
	Fire and theft cover <b>does not</b> provide protection for loss or damage to the vehicle being insured from causes other than fire or theft. This cover is only available for purchase as part of the Allianz Farm Pack.
Key eligibility	Insured:
criteria:	- owns or occupies a farm;
	- conducts a farm business; and
	- owns a vehicle which meets the criteria below.
	Vehicle is:
	- farm vehicle, as defined in the PDS;
	- of a make or model and with modifications accepted by the Issuer and shown in the policy schedule;
	- roadworthy and safe to drive;
	- used for farming purposes of the insured, as shown in the policy schedule; and
	- not used to carry passengers for hire, fare or reward unless accepted by the Issuer and shown in the policy schedule
Key exclusions:	The PDS for this cover has specific coverage and exclusions, including:
	(a) at the time of the fire, theft or third party damage:
	- driver was not appropriately licensed to drive the vehicle;
	- driver had been declined by the Issuer;
	<ul> <li>driver was under the influence of, or exceeded the legal limit for, drugs or alcohol, or refused a test for drugs or alcohol;</li> </ul>
	- vehicle was used for a non-permitted use;
	- vehicle was used for motor sports, trials or testing; or
	- vehicle was unregistered.
	(b) loss, damage or liability in connection with:
	- your, your spouse's or de facto's own property;
	- depreciation, wear and tear and rust;
	- mechanical, structural or electrical repairs or breakdowns;
	- deliberate, malicious or criminal acts caused by, or with the consent of, the insured persons;
	- liability that could be claimed under a compulsory or statutory insurance policy or scheme; or
	- consequential loss (such as loss of use).
	See also Limitations and Ineligible Persons below.
Limitations:	Fire and theft cover: Third party liability and property damage cover:
	Insured Value – Claims are subject to a market value  Claims for legal liability are subject to a per event limit,
	or sum insured limit, as specified in the policy schedule. as specified in the PDS.  Other limitations and conditions are specified in the PDS and policy schedule.
	Fulfilment options – claims may be fulfilled either by
	repair or by a cash settlement payment depending on the circumstances and subject to the terms and conditions of the PDS.
Excess:	Claims are subject to the payment of premium and excess as specified in the policy schedule and the PDS.

Excess can be adjusted by the policyholder within a prescribed range.

## Likely needs, objectives and financial situation

#### Third party fire and theft cover is designed for:



#### Likely needs and objectives

Persons that want to:

- protect themselves against the financial detriment or burden resulting from loss or damage as a result of a fire, or theft of, their vehicle **but not** loss or damage arising from causes other than fire and theft; and
- protect themselves (and the driver of, and passengers in, their vehicle) against liabilities for:
  - the death or bodily injury of another person; and
  - accidental damage or destruction caused to another person's property arising from the use of their vehicle.

#### Likely financial situation

Persons who are able to pay premiums in accordance with the chosen premium structure, and any excess in the event of a claim in accordance with the chosen excess option.



Based on our assessment of the key terms, features and attributes, the third party fire and theft cover is likely to be consistent with the needs, objectives and financial situation of customer's in the target market.

## B. Ineligible Persons

#### Third party fire and theft cover is not designed for persons:



- who want more than \$5,000 protection for their vehicle;
- · who want protection for loss or damage to their vehicle from causes other than fire and theft;
- who do not own or occupy a farm;
- who do not conduct a farming business;
- whose vehicle is unsafe or not roadworthy;
- whose vehicle is of a make or model that is not accepted by the Issuer;
- · that use their vehicle for the transportation of commercial quantities of dangerous goods;
- that use their vehicle to perform contracting work on other person's farms (unless that contracting is incidental to the permitted use); or
- that use their vehicle to carry passengers for hire, fare or reward unless accepted by the Issuer and listed on the policy schedule.

## C. Distribution

#### Distribution channels

Products under this TMD may be distributed through any of the following means:

- other third-party distributors
- by a broker under a general advice model

Renewal of products under this TMD may be distributed through any of the following means:

- by calling our contact centres
- our third party distributors and brokers
- · general advice model

All of these channels are monitored by the Issuer and staffed by persons who have been trained in the distribution of the Products covered by this TMD and the Application Process.

#### Distribution conditions and restrictions

Products under this TMD can only be issued to customers that are eligible for that cover in accordance with the application and/or renewal criteria that has been approved in writing by the Issuer and which complies with the law (**Application Process**).

The Application Process has been tailored to identify the Target Market described in this TMD as part of the eligibility criteria for the Products covered by this TMD, and the use of the Application Process would make it more likely that a Product covered by this TMD will be acquired by persons in the Target Market.

Products under this TMD can be distributed either directly by the Issuer, or by distributors approved by the Issuer (**Approved Distributors**). Approved Distributors and their systems and processes are assessed and monitored by the Issuer, and therefore either the direct distribution by the Issuer or distribution by Approved Distributors would make it more likely that the Approved Distributor will comply with the terms of this TMD.

#### Distribution information

We require distributors to provide the following information in relation to their distribution of products covered by this TMD:

Complaints	all complaints in relation to this TMD on a quarterly basis to the Issuer unless the Issuer has requested
	a distributor to report more frequently. This will include written details of the complaints.
Sales data	report relevant sales and customer data in relation to this TMD on a quarterly basis
	to the Issuer unless the Issuer has requested a distributor to report more frequently.
Significant dealings	notification if they become aware of a significant dealing in relation to this TMD
	that is inconsistent with this TMD within 10 business days.

#### Other

In addition to the distribution conditions, restrictions and information set out above, the Issuer may include other conditions, restrictions and information on the distribution of products under this TMD.

Any additional conditions and restrictions will be notified (in writing) to an Approved Distributor.

## **TMD** reviews

This TMD shall be reviewed as follows:

First review	Within 12 months from the date of this TMD.
Subsequent reviews	At least every three years after the end of the previous review.
Review triggers	Where an event or circumstance is identified by us or is notified to us that would reasonably suggest the TMD is no longer appropriate. This may include (but not limited to):
	<ul> <li>a material change to the design or distribution of a product, including material changes to policy documentation or the PDS;</li> </ul>
	• a material alteration to acceptance criteria or underwriting criteria, and the Application Process;
	identified systemic issues in the product or the distribution of the product;
	relevant material external events such as relevant litigation or adverse media coverage;
	<ul> <li>relevant feedback, information or notification received from a distributor, regulator such as ASIC or APRA or other interested parties;</li> </ul>
	<ul> <li>significant changes in metrics. These include sales, policy cancellations, lapses in renewals, claims, complaints and loss ratios; and</li> </ul>
	any significant dealings that are inconsistent with the TMD,

to the extent these events or circumstances reasonably suggest the TMD is no longer appropriate.

# **Appendix**

This TMD applies to the **third party fire and theft cover** described in the Product Disclosure Statements (**PDSs**) listed below and any related Supplementary Product Disclosure Statements:

- Allianz Farm Pack Policy (POL065BA/FI 10/22)
- Allianz Farm Pack Policy Arthur J Gallagher (POL1034BA/AJG 10/22)
- Allianz Farm Pack Policy Steadfast (POL886BA/SF 10/22)
- Austbrokers Farm Pack Policy (POL1081BA/AUST 10/22)